



UC PROCUREMENT

UC Riverside

UC Riverside procurement teams advanced practical improvements across campus operations, payment modernization, sustainable delivery, and strategic supplier relationships. This profile gives campus readers a fuller view of the work behind the Annual Report highlights, with longer stories, supporting metrics, and related links where available.

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\$4M

Benefit Delivered

95.4% over target

20.7%

Economic Impact Spend

Toward UC 25% goal

150%

Increase of Active Users

5.9k to 15k Users

UC Riverside Achievements by Strategic Pillar

- Strategic Partnerships
- Drive Value and Savings
- Continuous Improvement
- Risk Management

Strategic Partnerships

New Agreement Expands Riverside GIS Resources

UC Riverside expanded campus access to Esri tools from 5,900 to 15,000 users through a new systemwide agreement



Challenge

UC Riverside joined the UCOP Esri Consortium through a new systemwide licensing agreement, expanding access to geospatial and mapping tools used in teaching, research, and administration. The agreement increased UC Riverside allotment from 5,900 active users to 15,000, creating capacity for broader use across the campus.

Why it matters

The partnership demonstrates how systemwide contracting can extend specialized technology access and institutional value.

At a Glance

5,900 → 15,000 Users
UCR's Esri active-user allotment expanded

Campuswide Access
Supports teaching, research, data visualization, and administrative operations

Systemwide Partnership
Expanded through UCR's participation in the UCOP Esri Consortium.

Approach

UC Riverside launched Redwood Self Service Procurement in Oracle in August 2025, replacing the classic purchase-requisition interface with a modernized buying experience for campus users. Procurement supported the transition with training guides and videos, known-issue tracking, live webinars, and office hours.

Result

Students can use Esri tools for data science and visualization, faculty can build interactive instruction, researchers can conduct advanced spatial analysis, and staff can support operational needs.

Related Links:

- [New agreement expands GIS resources](#)
- [Related Annual Report pillar page](#)

Drive Value and Savings

Optimizing UCR Mobile Service Pricing

New mobile-service pricing reduced eligible monthly rates from about \$45 to \$30 while adding device discounts and account-level savings for campus users.



Challenge

Campus mobile-service rates averaged about \$45 a month. UC Riverside needed account-level pricing, device value, and credits that would lower recurring cost.

Approach

UC Riverside Procurement worked with AT&T to optimize campus mobile-service pricing, reducing the monthly rate for active and new smartphone, tablet, and mobile-hotspot lines to \$30 from an average of ~\$45 - a 33% reduction.

Result

A limited-time offer also made eligible iPhone 17 devices available for \$0.99, while existing smartphone lines received a \$100 credit over 36 months, lowering the effective monthly service cost to about \$27.21 during that period.

Related Links:

- [Optimizing Mobile Service Pricing and Device Value](#)
- [Related Annual Report pillar page](#)

Why it matters

The initiative combines account-level negotiation, device value, and buyback options to reduce recurring costs across campus.

At a Glance

\$45 → \$30

Average monthly mobile-service pricing reduced.

\$100 Credit

Applied over 36 months to existing smartphone lines.

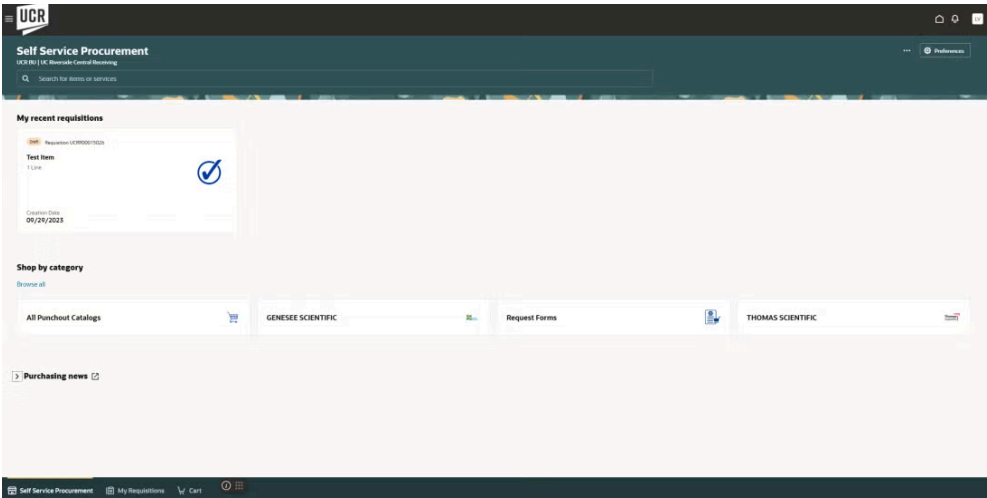
\$27.21 Effective Rate

Approximate monthly service cost during the credit period.

Continuous Improvement

Redwood Self-Service Procurement Modernizes Purchase Requisitions

UC Riverside launched Redwood Self Service Procurement to simplify and modernize the campus purchasing experience.



Challenge

The classic Oracle purchase-requisition interface no longer matched how campus users needed to buy. UC Riverside required a modern self-service path plus training and support for the change.

Approach

UC Riverside launched Redwood Self Service Procurement in Oracle in August 2025, replacing the classic purchase-requisition interface with a modernized buying experience for campus users. Procurement supported the transition with training guides and videos, known-issue tracking, live webinars, and office hours.

Result

This rollout gives departments a new pathway for creating and managing requisitions and allows for future Oracle Redwood updates.

Related Links:

- [Redwood Purchase Requisitions Overview](#)
- [Related Annual Report pillar page](#)

Why it matters

By pairing system modernization with structured change management, UC Riverside is improving functionality, standardizing processes, and helping users purchase with greater confidence.

At a Glance

Modernized Experience

Replaced the classic Oracle purchase-requisition interface.

Multiple Support Channels

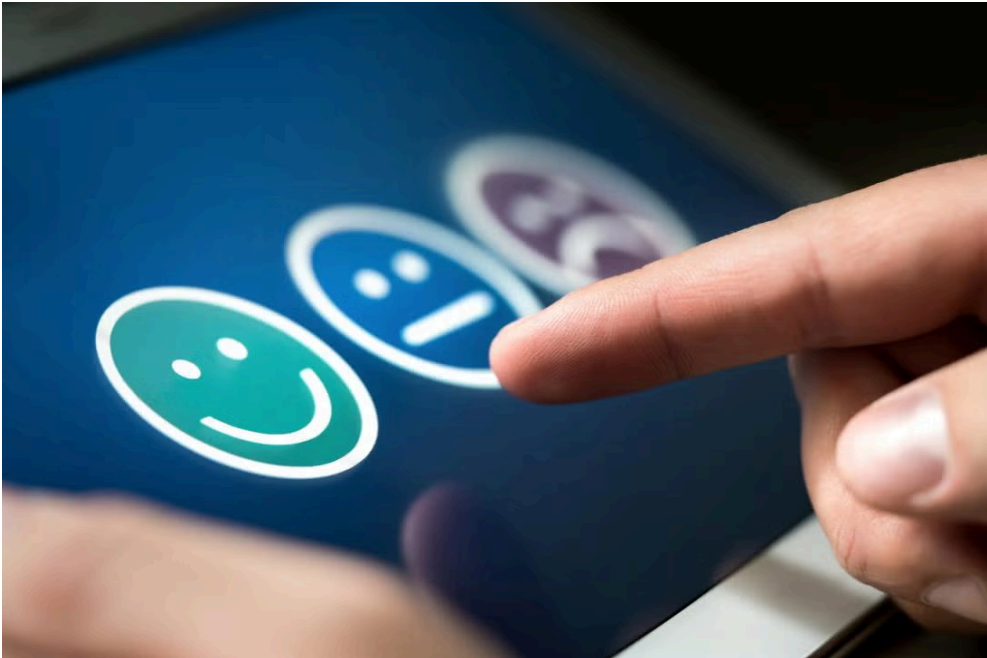
Training guides, videos, webinars, office hours, and known-issue tracking supported adoption.

Standardized Purchasing

Creates a more consistent requisition process while preparing UCR for future Redwood updates.

Campus Feedback Turns into a Flexible PI Approval Workflow

UC Riverside turned campus feedback into a more flexible requisition workflow that makes it easier to include PIs when needed.



Challenge

Departments needed Principal Investigators on some requisitions, especially extramural-funded requests below \$10,000, without breaking the standard Redwood approval workflow.

Approach

UC Riverside turned campus feedback into a more flexible approval option in Redwood Self Service Procurement. After departments surfaced a need to include Principal Investigators in requisition workflows, Business & Financial Services gathered feedback, tested an Oracle workaround, and deployed the Ad Hoc FYI Reviewer option.

Result

This feature lets users add an approver when creating a requisition, and routes the request to that person before the standard workflow continues.

Related Links:

- [Implementation of Ad Hoc Approvers in RSSP](#)
- [Related Annual Report pillar page](#)

Why it matters

It is commonly used to include PIs on extramural-funded requisitions below \$10,000, balancing policy consistency with departmental flexibility.

At a Glance

Below \$10K

Common use case for PI review on extramural-funded requisitions.

Ad Hoc FYI Reviewer

Allows users to add an approver before the standard Redwood workflow continues

More Flexibility

Adds PI visibility without disrupting the standard requisition process

Building a Feedback-Driven Procurement Process Improvement Series

UC Riverside created a recurring procurement forum that brings practical walkthroughs, real campus use cases, and process education together in one place.



Challenge

Recurring Oracle procurement issues were handled case by case. Campus users needed a structured series that combined walkthroughs, real use cases, and a feedback loop.

Approach

UC Riverside Procurement launched a topic-based Process Improvement Series to gather campus feedback on recurring Oracle Procurement challenges and strengthen procure-to-pay learning. FY26 sessions addressed supplier onboarding, branded materials, covered services, requisitions, furniture and audiovisual purchases, purchase orders, software, vendor risk assessments, reporting, life-science equipment, common forms, and events and catering.

Result

Each forum combined practical walkthroughs with real campus use cases, helping identify common pain points while providing clearer guidance.

Related Links:

[Procurement Learning Series](#)

[Related Annual Report pillar page](#)

Why it matters

This series creates an ongoing structured feedback loop for improving systems, processes, and customer understanding.

At a Glance

Real Campus Use Cases

Forums paired practical walkthroughs with actual user experiences.

Ongoing Feedback Loop

Campus input helps identify pain points and improvement opportunities.

Broader P2P Learning

Topics ranged from supplier onboarding and requisitions to software, risk, reporting, and events.

Risk Management

Coordinating Computer Purchasing Amid Global Supply Constraints

UC Riverside's procurement helped departments plan around rising computer costs, extended lead times, backorders, and product substitutions during global hardware constraints.



Why it matters

By translating market conditions into timely purchasing guidance, UC Riverside is helping departments manage budget exposure, availability risk, and operational timelines during a volatile supply environment.

At a Glance

6–14 Weeks

Expected hardware lead times during global supply constraints.

Higher Pricing

Campus departments were advised to plan for increased hardware costs.

Approved Alternatives

Departments were encouraged to consider substitute models when standard devices were unavailable.

Challenge

A global shortage of memory and storage chips raised hardware prices, stretched lead times, and increased the chance of backorders and substitutions.

Approach

UC Riverside Procurement and Information Technology Solutions coordinated campus guidance in response to a global shortage of memory and storage chips. Departments were advised to expect higher hardware prices, lead times of approximately 6-14 weeks, possible backorders, and model substitutions across manufacturers.

Result

The teams encouraged earlier ordering, broader planning with faculty and researchers, and consideration of approved alternatives when standard devices are unavailable.

Related Links:

[Ongoing Pricing Increases & Lead Time Impacts](#)

[Related Annual Report pillar page](#)

Explore the FY26 Annual Report

Economic and Community Impact

Enhance opportunities, sustainability, and community value.

Strategic Partnerships

Partnerships that extend campus and systemwide impact.

Drive Value and Savings

Financial stewardship, savings, and total value.

Continuous Improvement

Better processes, tools, services, and training.

Risk Management

Compliance, resilience, and risk reduction.