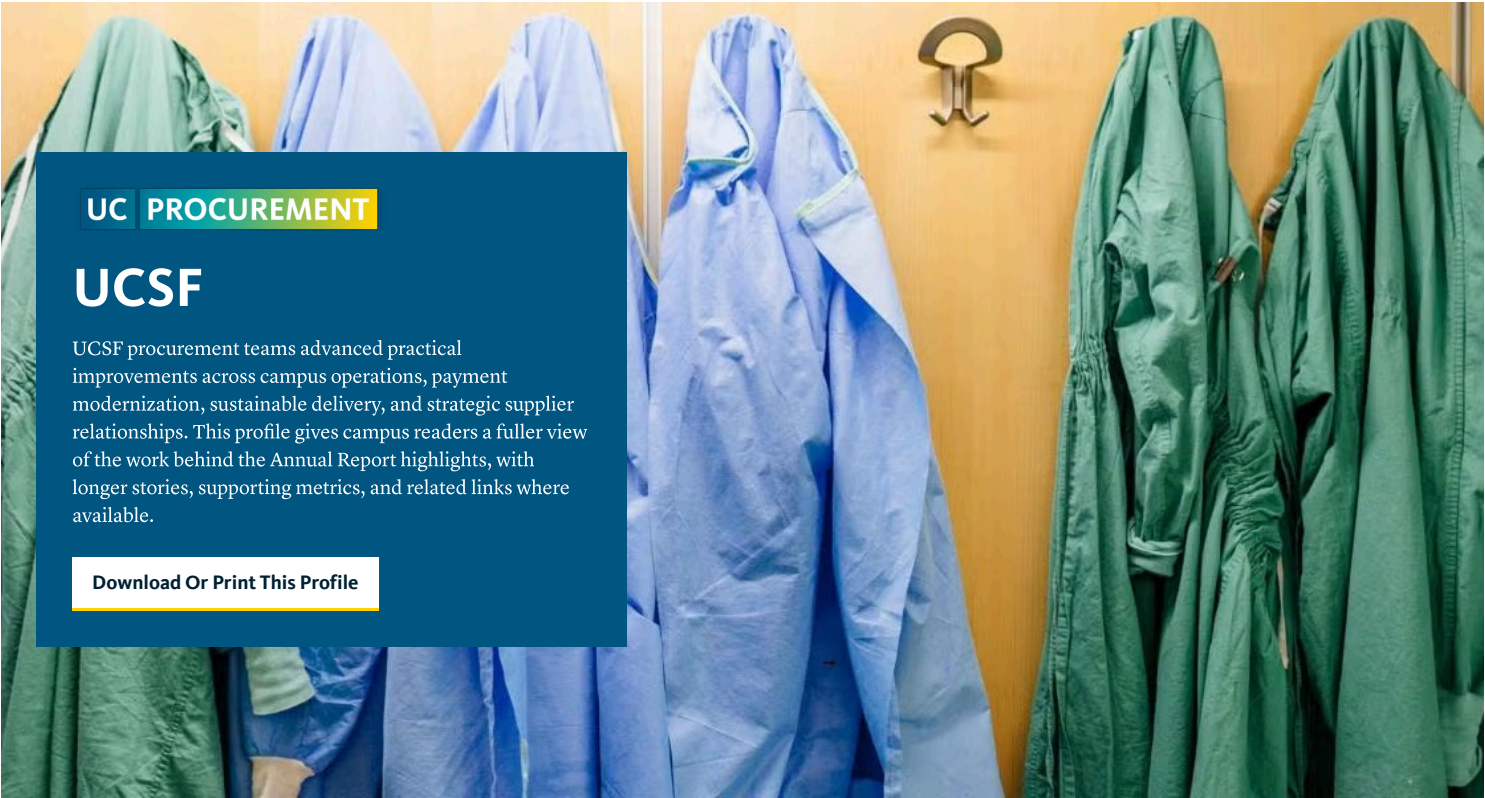




UC PROCUREMENT

UCSF

UCSF procurement teams advanced practical improvements across campus operations, payment modernization, sustainable delivery, and strategic supplier relationships. This profile gives campus readers a fuller view of the work behind the Annual Report highlights, with longer stories, supporting metrics, and related links where available.

Download Or Print This Profile

\$49.9M

Benefit Delivered

35.5% over target goal

14.1%

Economic Impact Spend

Toward UC 25% goal

\$360K+

Annual Savings

Conserving a finite resource through helium recycling

UC San Francisco Achievements by Strategic Pillar

- Economic and Community Impact
- Strategic Partnerships
- Drive Value and Savings
- Continuous Improvement
- Risk Management

Economic and Community Impact

UCSF Second Annual Supplier Connections Expo a Success

UCSF's second Supplier Connections Expo brought more than 200 employees and community partners together with certified suppliers and local caterers at Mission Bay.



Photos from the event and (lower-right picture) Marliz Copado (center) with (from left to right) Lydia Bell, Justin Sullivan, Dan Bernal, and Andrew Clark.

Challenge

Campus buyers and community partners needed a direct way to meet certified suppliers and local caterers, not only catalog listings.

Why it matters

The event strengthened connections with local small businesses and highlighted UCSF's commitment to inclusive sourcing and community partnership.

At a Glance

200+ Attendees
Employees and community partners participated.

15 Certified Suppliers
Featured at the Mission Bay event.

13 Local Caterers
Participated in the expo.

20+ Raffle Prizes
Donated to support event engagement.

Approach

UCSF's second annual Supplier Connections Expo brought more than 200 employees and community partners to Mission Bay. The event featured 15 certified suppliers and 13 local caterers, creating direct opportunities to explore products, services, and future procurement partnerships.

Result

More than 20 donated raffle prizes helped drive engagement, and attendees gave the expo a 4.9-star rating.

Related Links:

- [Supplier Connections Expo at SRD 2026](#)
- [Related Annual Report pillar page](#)

At a Glance

4.9 Stars

Attendee rating for the expo.

UCSF Logistics Honored with Sustainability Award

UCSF recognized SCM Logistics leadership in fleet electrification as the team advances electric delivery vehicles and charging infrastructure.

Why it matters

Maxwell accepted the recognition on behalf of the Logistics team, which is working to make the hundreds of miles traveled each day in support of UCSF emission-free.

At a Glance

5 Award Recipients

Mel Maxwell was among UCSF's 2026 Sustainability Award recipients.

Electric Delivery Vehicles

Vehicles purchased with route optimization underway.

Challenge

Fleet miles for campus logistics still needed a lower-emission path, including electric delivery vehicles and charging infrastructure.

Approach

UCSF honored SCM Logistics Executive Director Mel Maxwell as one of five 2026 Sustainability Award recipients for his leadership in fleet electrification.

Early Result

Recent work includes purchasing and optimizing routes for electric delivery vehicles and breaking ground on a multi-vehicle charging station.

"I am proud to receive it on behalf of the SCM-Logistics team who are committed to making the hundreds of miles we travel daily in support of UCSF, emission-free." - **Mel Maxwell, Executive Director SCM Logistics**

Related Links:

- [UCSF's 2026 Annual Sustainability Awards Recipients](#)
- [Related Annual Report pillar page](#)

UCSF Helium Recapture Bolsters Sustainability and Resilience

Two helium recycling systems are saving UCSF more than \$360,000 annually while protecting critical imaging operations and multimillion-dollar instruments.

Challenge

Imaging labs faced helium-supply risk that could interrupt research, patient care, and multimillion-dollar instruments.

Approach

UCSF Strategic Procurement and campus imaging labs built two helium recycling systems to protect research and patient-care operations from supply disruption.

Result

With both systems operating, UCSF saves more than \$360,000 annually, safeguards multimillion-dollar instruments, and conserves a finite natural resource.

Why it matters

The project strengthens operational resilience while demonstrating how sourcing expertise and laboratory partnership can deliver simultaneous financial, sustainability, and mission benefits.

At a Glance

2 Systems

Helium recycling systems

Helium is Mission Critical at UCSF
Related Annual Report pillar page

built for campus imaging
labs.

Support Small and Local Business Office at Continuous Improvement Fair
Related Annual Report pillar page

[UC ULT Freezer Savings Calculator](#)
[ULT Freezer Maintenance Savings Calculator](#)
[VAV Fume Hood Savings Calculator](#)
[Related Annual Report pillar page](#)

Challenge

UC Santa Cruz was considering a last-mile delivery and fleet model and needed a practical look at how UCSF Logistics runs that work at Oyster Point.

Approach

UCSF Supply Chain Management hosted UC Santa Cruz Financial Affairs colleagues at its Oyster Point Logistics facility in October 2025.

Result

The visit included a warehouse tour and detailed briefings on UCSF's last-mile package delivery program, fleet electrification, and other logistics operations.

Related Links:
[UC Santa Cruz Visits UCSF Logistics in Oyster Point](#)
[Related Annual Report pillar page](#)

Why it matters

The exchange gave UC Santa Cruz practical insight as it considers a similar campus model and strengthened cross-campus collaboration around more efficient, sustainable delivery services.

At a Glance

Oyster Point

UCSF Logistics facility hosted the consultation.

Last-mile Delivery

Package delivery program shared during the visit.

Drive Value and Savings

UCSF Strategic Procurement Drives \$39 Million in Savings

UCSF Strategic Procurement delivered more than \$39 million in validated FY26 savings while concentrating expertise on complex, high-value transactions.

Challenge

UCSF needed validated savings from collaborative sourcing, not only faster purchase-order processing. Most spend sits in a small share of complex requisitions.

Approach

Why it matters

These results demonstrate that procurement is about much more than processing purchase orders: it's about delivering financial value, reducing institutional risk, and helping departments succeed.

At a Glance

\$39M+

Validated FY26 savings.

355 Initiatives

Collaborative savings initiatives across operations.

\$36.8M

FY26 savings target exceeded.

185,000 Requisitions

Approximately \$960 million in processed spend.

5% of Volume

About 8,600 directly reviewed requisitions represented nearly 80% of spend.

~\$763M

Spend concentrated in directly reviewed requisitions.

UCSF Strategic Procurement delivered more than \$39 million in validated FY26 savings through collaborative initiatives. These 355 initiatives span cybersecurity, telecommunications, public safety technology, research, and other operations, exceeding its \$36.8 million target.

Result

Approximately 185,000 requisitions totaling \$960 million were processed. Procurement directly reviewed about 8,600 requisitions, only 5% of volume but nearly 80% of spend (approximately \$763 million), concentrating on complex, high-value transactions.

Related Links:

- [Strategic Procurement Delivers \\$39 Million in Value in FY26](#)
- [Related Annual Report pillar page](#)

UCSF Payment Plus Recognized With “Best in Class” Award for Payment Plus

UCSF's Payment Plus program earned its second consecutive UC system “Best in Class” Award for its approach to secure supplier payments and rebate returns.

Challenge

Supplier payments needed to be faster and more secure while returning rebates. UCSF's Payment Plus program was measured against other UC locations and national laboratories.

Approach

The program uses virtual credit cards to accelerate supplier payments, strengthen security, and generate rebate returns.

Result

UCSF's Disbursements team earned the UC system's 2025 'Best in Class' Award for Payment Plus, its second consecutive win and third recognition since 2020. Congratulations to Stephanie Shang, Marcus Campbell, and Simon Chan for their outstanding work, and to Roscelle Arceo and Ruvic de la Rosa from the SCM Supplier Registration team for their vital support.

Related Links:

- [UCSF Recognized With “Best in Class” Award for Payment Plus](#)
- [Related Annual Report pillar page](#)

Why it matters

The award recognizes UCSF's continued leadership among UC campuses and federal national laboratories, along with the collaboration between Disbursements and Supplier Registration that supports strong program performance.

At a Glance

2025 Award

UC system “Best in Class” recognition for Payment Plus.

2nd Consecutive Win

Back-to-back Payment Plus recognition.

Virtual Credit Cards

Used to accelerate payments, strengthen security, and generate rebates.

SCM Logistics Expands Outbound Mail Service to Include BCHO

SCM Logistics brought UCSF Benioff Children's Hospital Oakland into the institutional outbound mail network, generating an estimated \$34,000 in savings so far.

Why it matters

The Logistics team has saved an estimated \$34,000 so far by eliminating separate meters, utilizing existing mail services infrastructure and consolidating staffing.

At a Glance

~\$34,000

Estimated savings to date.

One Mail Network

BCHO integrated into UCSF's institutional outbound mail service.

Challenge

UCSF Benioff Children's Hospital Oakland still ran outbound mail on separate meters and staffing instead of the institutional mail network.

Approach

SCM Logistics integrated UCSF Benioff Children's Hospital Oakland (BCHO) into UCSF's institutional outbound mail network, consolidating service through existing infrastructure.

Result

The Logistics team, led by Mel Maxwell, has saved an estimated \$34,000 so far by eliminating separate meters, utilizing existing mail services infrastructure and consolidating staffing.

Related Links:

[SCM Logistics Expands Outbound Mail Service to Include BCHO](#)

[Related Annual Report pillar page](#)

UCSF Mobile Phone Strategy Dials Up Value

A data-driven mobile portfolio review disconnected approximately 1,400 unused lines, secured a 20% AT&T discount, and is reducing annual costs by more than \$1.4 million.

Why it matters

The initiative shows how category analysis, cross-functional collaboration, and centralized account management can convert a decentralized service environment into measurable recurring savings and stronger operational control.

At a Glance

~1,400 Lines

Unused phone lines identified and disconnected.

20% Discount

Secured on AT&T rates.

\$1.4M+

Annual cost reduction.

Challenge

Mobile-service cost, unused lines, and carrier rates were hard to see across Campus and Health. UCSF needed a portfolio review that could disconnect waste and renegotiate rates.

Approach

UCSF's IT Category Management Team used a data-driven portfolio review to improve mobile-service cost, visibility, and governance across Campus and Health. The analysis identified approximately 1,400 unused phone lines, which were disconnected, and supported carrier negotiations that secured a 20% discount on AT&T rates.

Result

Together, the work is reducing costs by more than \$1.4 million annually while improving insight into mobile usage.

Related Links:

[Strategic Sourcing's Mobile Phone Strategy Dials Up Value](#)

[Related Annual Report pillar page](#)

Continuous Improvement

Introducing MyMarketplace: A New Shopping Experience in BearBuy

UCSF launched MyMarketplace to make contracted goods and services easier to compare while preparing campus users for the Oracle Cloud procurement transition.

Why it matters

The launch also prepares campus users for UCSF's Oracle Cloud procurement transition in 2027 by introducing a simpler, more consistent purchasing experience in advance.

Challenge

Contracted goods and services in BearBuy were hard to compare across suppliers. UCSF needed a single shopping entry point before the Oracle Cloud procurement transition.

Approach

UCSF launched MyMarketplace, powered by Labviva, as a single-entry shopping experience for contracted goods and services in BearBuy. Its uniform interface and cross-supplier search make pricing and product options easier to compare.

Early Result

The implementation team expects all 70 supplier catalogs to be hosted in MyMarketplace by the end of calendar year 2026.

Related Links:
[Introducing MyMarketplace](#)
[Related Annual Report pillar page](#)

At a Glance

70 Supplier Catalogs
Planned for MyMarketplace by year-end 2026.

Single Entry Point
Contracted goods and services available through one shopping experience.

UCSF Sourcing Professional Wins Biobanking Publishing Award

A UCSF Strategic Sourcing leader and coauthors earned ISBER recognition for research examining energy-efficient ultra-low freezers and laboratory sustainability.

Challenge

Laboratory ultra-low freezers consume substantial energy. A 2025 paper by UCSF Strategic Sourcing Senior Category Manager Dean Shehu and coauthors examined whether converting to energy-efficient models can cut carbon emissions and energy costs.

Approach

Their 2025 paper, 'Institutional Conversion to Energy-Efficient Ultra-Low Freezers Decreases Carbon Footprint and Reduces Energy Costs,' examines green biobanking and laboratory sustainability.

Result

UCSF Strategic Sourcing Senior Category Manager Dean Shehu and his coauthors received ISBER's Best Paper Award in Biopreservation and Biobanking.

Related Links:
[Related Annual Report pillar page](#)

Why it matters

Selected for its originality and potential field applications, the recognition highlights how procurement expertise can support energy efficiency, reduce operating costs, and advance UCSF's research mission.

At a Glance

2025 Paper
Research focused on energy-efficient ultra-low freezers.

Best Paper Award
ISBER recognition in Biopreservation and Biobanking.

UCSF Launches Graphite Connect for Supplier Registration

UCSF replaced forms and email with Graphite Connect to create a more consistent, visible supplier-registration process.

Challenge

New purchase-order suppliers were onboarded through forms and email, scattering data, insurance certificates, and visibility across teams.

Approach

UCSF launched Graphite Connect in February 2026 to replace forms and email-based data collection for new purchase order suppliers.

Result

The enterprise-wide platform provides a uniform registration process, consolidates supplier data, automates document collection (like insurance certificates), and improves visibility for suppliers, purchasers, and support teams.

Related Links:
[Graphite Connect Launch for Supplier Registration](#)
[Related Annual Report pillar page](#)

At a Glance

Uniform Registration
One enterprise-wide supplier onboarding process.

SCM Helps Bring ChatGPT to UCSF

UCSF Supply Chain Management moved a complex, time-sensitive agreement through procurement in time to enable institution-wide ChatGPT access.

Challenge

Institution-wide ChatGPT access depended on a complex, time-sensitive agreement. Missing paperwork and risk issues had to be resolved before the deadline.

Approach

UCSF Supply Chain Management (SCM) helped deliver institution-wide ChatGPT access quickly by moving a complex, time-sensitive agreement through procurement.

Result

Buyer Leonard Casanares tracked down missing paperwork, resolved risk issues, verified UC policy compliance, and coordinated with Supplier Registration, Strategic Sourcing, and IT.

Related Links:
[SCM Helps Bring ChatGPT to UCSF](#)
[Related Annual Report pillar page](#)

Why it matters

The purchase order was issued two days before the deadline, enabling safe, secure, and ethical use of generative AI across research, education, and operations.

At a Glance

Institution-wide Access
Generative AI enabled across research, education, and operations.

Introducing LegalSifter: AI-Powered Contract Support

UCSF introduced LegalSifter to support faster first-pass contract review with near-real-time checks against UC terms.

Challenge

First-pass contract review needed faster checks against UC terms, especially on complex agreements, without relying on disputed cycle-time comparisons.

Approach

UCSF implemented LegalSifter in June 2026 to support the first review of contracts with near-real-time checks for UC terms.

Early Result

Buyers report faster initial reviews, particularly for complex agreements. By leveraging AI to streamline one of the most time-consuming tasks, Strategic Procurement is leading innovation and continuous improvement, and strong fiscal and administrative stewardship.

Related Links:
[Streamlining Contract Reviews With AI](#)
[Related Annual Report pillar page](#)

Why it matters

This helps support the first review of contracts with near-real-time checks for UC terms.

At a Glance

Near-real-time Checks
First review checks contracts for UC terms.

Faster Initial Reviews
Reported by buyers, particularly for complex agreements.

UCSF Builds Category Strategies Around High-Impact Spend

UCSF is building category strategies around high-impact spend across research, gases, mobile phones, resellers, and IT hardware.

Why it matters

The strategies use spend analysis, contracted suppliers, catalog expansion, centralized delivery, and supplier relationship management to build a more efficient sourcing framework.

At a Glance

1,400+ Suppliers
Research suppliers engaged in FY2025.

9,000+ Mobile Lines
Managed across UCSF.

\$100M–\$200M
Estimated annual IT software, hardware, and support spend.

600+ Suppliers
Supporting IT software, hardware, and support spend.

Challenge

Research, gases, mobile phones, resellers, and IT hardware spread administrative effort across many suppliers. UCSF needed category strategies focused on high-impact spend.

Approach

UCSF Strategic Sourcing developed category strategies across research, oxidized gases, mobile phones, value-added resellers, and IT hardware to reduce administrative burden, improve supplier management, and focus resources on high-impact spend.

Early Result

The scale is significant: UCSF engaged more than 1,400 research suppliers in FY2025, manages over 9,000 mobile lines, and spends an estimated \$100-\$200 million annually on IT software, hardware, and support across more than 600 suppliers.

Related Links:
[Strategic Sourcing’s Category Strategies Driving Value for UCSF](#)
[Related Annual Report pillar page](#)

Strategic Procurement Supports Time-Sensitive Tribute

UCSF Supply Chain Management responded to an urgent campus request in less than an hour, coordinating approval, purchasing, and payment for a time-sensitive tribute.

Summary

When UCSF sought to honor the late SF Symphony Music Director, Michael Tilson Thomas, by illuminating the Parnassus Heights and Mission Bay campuses in blue, Procurement made it happen. Working under an extremely tight deadline, the team leveraged supplier relationships, procurement expertise, and agile problem-solving to source the specialized exterior tribute lighting. This effort highlights how procurement delivers value beyond cost savings, responding quickly to meaningful moments through collaboration, innovation, and a commitment to service.

Related Links:
[Procurement Delivers Tribute Under Tight Timeline](#)
[Related Annual Report pillar page](#)

Greenphire Payment Program Reaches Milestone

UCSF's Greenphire Program surpassed \$1 million in research participant payments during its beta phase and introduced a new funding model to simplify program administration.

Why it matters

The updated funding model eliminates the need for upfront funding through the BearBuy Payment Request Form and simplifies financial management while maintaining day-to-day program payment administration and cardholder operations.

At a Glance

\$1M+ Payments

Reached during the Greenphire Program's beta phase.

Challenge

The Greenphire Program needed a funding process that could support research participant payments while simplifying financial management and increasing flexibility as the program moved beyond its beta phase.

Approach

After the Greenphire Program moved out of beta, UCSF enhanced its funding model. Effective January 2, 2026, studies no longer use the BearBuy Payment Request Form for pre-funding; research participant payments are instead charged to the funding provided based on actual payment activity.

Result

The Suvoda Greenphire Patient Payments program surpassed \$1 million in payments during its beta phase. The program is now out of beta and operating with the enhanced funding model designed to simplify processes and increase flexibility.

Related Links:

[Greenphire Program Updates](#)

[Related Annual Report pillar page](#)

Meeting & Entertainment Process Automation

UCSF is streamlining BearBuy Meeting & Entertainment transactions with changes designed to reduce paperwork and move approvals directly into the purchasing workflow.

Why it matters

The changes simplify processes and reduce paperwork while ensuring compliance with University of California policies.

At a Glance

BearBuy Approvals

Meeting & Entertainment and exceptional approvals occur directly in BearBuy.

Reduced Paperwork

Most M&E transactions no longer require the Supplemental Form.

Challenge

Facility rentals, Meeting & Entertainment payment requests, and America To Go transactions involved workflows and paperwork that UCSF Supply Chain Management identified for simplification while maintaining compliance with University of California policies.

Approach

The Systems and Solutions team worked with Financial Operations Travel & Expense to simplify processes and reduce paperwork. Changes include moving Meeting & Entertainment and exceptional approvals directly into BearBuy and adding fields to the online form for information such as attendee lists and per-person meal costs.

Result

Most BearBuy Meeting & Entertainment transactions will no longer require completion of the lengthy Supplemental Form. New BearBuy fields capture transaction details directly in the online form while approvals occur within BearBuy.

Related Links:

[BearBuy Meeting & Entertainment Enhancements](#)

[Related Annual Report pillar page](#)

Navigating Service Procurements at UCSF

UCSF developed a six-part service procurement resource to help campus users navigate complex requirements, documentation, and supplier processes.

Challenge

Analysis of service tickets and procurement queues showed that contracting for services was particularly challenging. The process is complicated, involving a variety of forms and exceptional processes such as risk assessments and supplier registration.

Approach

A cross-functional UCSF team developed a multipart primer and reference guide for making service purchases.

Result

The content was published as a six-part series in UCSF newsletters and then combined into permanent website content for continued campus reference.

Related Links:
[Navigating Service Procurements at UCSF](#)
[Related Annual Report pillar page](#)

Why it matters

The resource provides campus users with permanent guidance for navigating the forms, risk assessments, supplier registration, and other requirements involved in contracting for services.

At a Glance

6-part Series
Service procurement guidance published through UCSF newsletters.

Risk Management

UCSF's ChemCentral Program Wins National Innovation Award

UCSF's ChemCentral Program earned a national innovation award for its centralized approach to hazardous chemical deliveries.

Challenge

Hazardous chemical deliveries needed a safer, more efficient distribution model that would support researchers without adding avoidable handling.

Approach

UCSF’s winning submission, “Centralized Chemical Distribution Program,” impressed the selection committee with its innovative approach to managing hazardous chemical deliveries and its transformative impact on operational efficiency, workforce productivity, and researcher support.

Result

Why it matters

The Mark Teragawa Innovation Award is for initiatives that exemplify excellence in supply chain best practices, strategic solutions, and advancing university missions.

At a Glance

2025 Award
Mark Teragawa Innovation Award from ULSCA.

Centralized Distribution

New approach to managing hazardous chemical deliveries.

Operational Impact
Recognized for efficiency, workforce productivity, and researcher support.

UCSF’s ChemCentral Program won the University Logistics and Supply Chain Association’s (ULSCA) 2025 Mark Teragawa Innovation Award.

Related Links:

[UCSF ChemCentral Program Wins ULSCA’s Innovation Award](#)

[Related Annual Report pillar page](#)

Explore the FY26 Annual Report

Economic and Community Impact

Enhance opportunities, sustainability, and community value.

Strategic Partnerships

Partnerships that extend campus and systemwide impact.

Drive Value and Savings

Financial stewardship, savings, and total value.

Continuous Improvement

Better processes, tools, services, and training.

Risk Management

Compliance, resilience, and risk reduction.